COVID-19 Updates: March 18

NYS is putting together an FAQ document for consents and other information related to COVID-19. Also, they have established a resource page on the DOH website:

Update: HH plus and AOT face-to-face requirement has been waived at this time.

HH plus population: the Care Manager is still required to complete a minimum of 4 contacts and effort needs to be reasonable and appropriate to the member’s need.

HARP assessments: These can be completed telephonically

Telehealth: Guidance is forthcoming from NYS in regards to HH

Resources Available in Monroe County:

For members with children in the RCSD, the link below contains the list of sites for food distribution. Any members with RCSD children should be referred to one of the sources on this list.

Here are some resources for food for those living in suburban areas.

The link below details internet services, Department of Homeland Security services and how to apply.
http://www.monroe2cwd.edu/covid-19-information-and-resources/
Residents who have been in close contact with someone who has tested positive and would like to be tested are asked to call the Monroe County COVID-19 hotline at (585) 753-5555 or email at COVID19@monroecounty.gov.